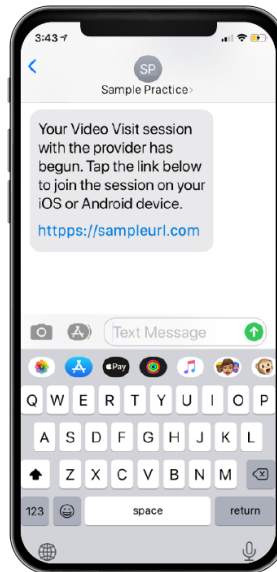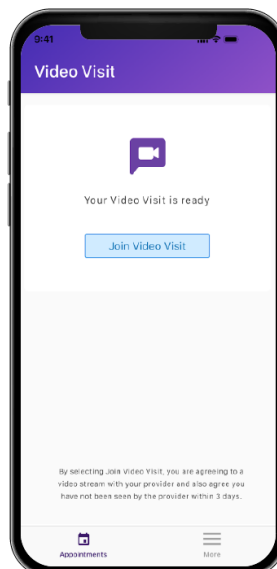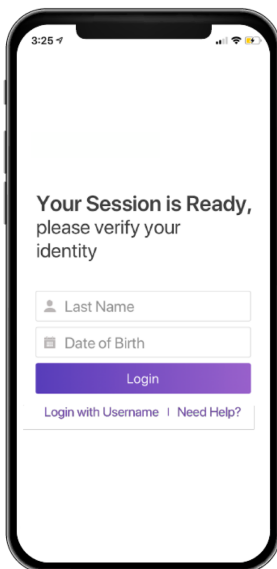# Telehealth PocketPatient™ Simplified Login

The patient's experience for the PocketPatient™ application has been improved, making connecting with their provider easier. Patients will now only need to know their last name and DOB to be able to log into their app for their Telehealth visit.

Patient Joins Call via PocketPatient™

1. Once the provider selects the Audio and Video Visit icon and accepts the terms of use, the patent will receive an email and text message, indicating the provider is ready.

2. Once the link is selected in the text message, the PocketPatient™ application is launched and the patient is asked to authenticate using their Last Name and DOB.

Note: In order for patients to use the simplified login experience, they must have a valid mobile number in their chart and the PocketPatient™ app must be downloaded on their device prior to the provider starting the call.